



## App Instructions

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**hydrosense**  
*smarter test, safer water*

## Hydrosense Pro App Features include:

- Accurate Reading of rapid Legionella test results
- Instant access to data
- Reporting – Conformance reports can be generated from the database
- Traceability – full test location and time as well as barcodes from tests are all stored automatically in an integrated system
- Messaging Duty Holders – When a Positive result occurs, the app minimises the time to action by allowing the result to be sent to the duty holder immediately
- Data integration across the company – As an Admin you can add users to your company's account and assign them to conduct tests on particular dates in specific locations
- Full security – as an Admin user only you can access all data stored on your company's account



### How to Download the App

You can download the Hydrosense Pro App via the App Store and Google Play.

To download the Hydrosense Pro App on **iPhone**, click on the App Store and search for 'Hydrosense Pro'. Click 'Get' and wait for the App to download. The App will appear on your home screen, when download is complete you can click on the App, agree permissions and create an account or login.

To download the Hydrosense App on **Android**, click on the App Store and search for 'Hydrosense Pro'. Click on the green install button and agree permissions.

## Instructions for App End User



### How to Create an Account

**If you are a solo user of Hydrosense or the only user using Hydrosense in your organisation, then create your account via the Hydrosense Pro App.**

If multiple users inside your organisation use Hydrosense or if you want to administer multiple users who will be taking tests (e.g. in multiple customer organisations), then please set up an account via the Hydrosense Pro portal. Setting up an account via the portal will allow you to set up sub-user accounts for staff members or clients. This will ensure you can view their progress on scheduled tests and see the results of their tests. **If you would like to set up a super user and sub user account(s), please see 'Instructions for Organisations with multiple staff or customers using Hydrosense'.**

***If you do not need to set up a superuser account, follow the instructions below:***

1. Create an account by clicking 'Sign up' on the Hydrosense Pro App Login page.
2. Fill out all the relevant fields and click submit in the bottom left hand corner.
3. Once you have filled in all the necessary fields and submitted your information, an authentication email will be sent to your email. Before you can login you will need to follow the link in this email. The email may appear in your junk folder.
4. Open the email, click on the link provided, enter your email address (which you used to sign up with) and submit.
5. Another email, prompting you to set your password will be sent to your email. Before you can login you will need to follow the link in this email. The email may appear in your junk folder.
6. Create a password and submit.
7. You have now created an account and password which you can use to login on the Hydrosense Pro App and the Hydrosense Pro Portal.

## How to Create a Location?

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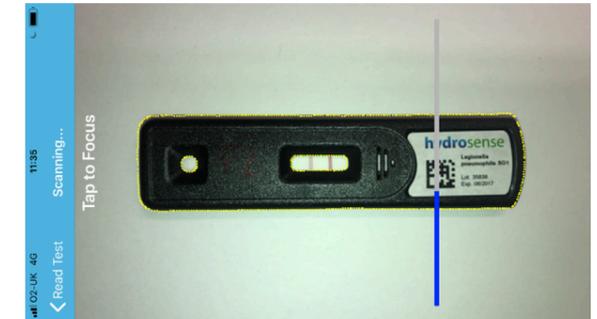
1. Sign into the App.
2. Select the location icon, which has a white cross in its center, and will appear on the right side of the 'Read Test' page.
3. Enter location name, reference and description and click save.

## How to Read a Test?

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**Note: You should only read a test with the App after following the instructions for the specific test kit you are using AND waiting 25 minutes after applying the sample to the test device. Reading the test before 25 minutes or after 30 minutes may mean the test result is invalid and retesting with a new test device is advised.**

1. If not already logged in to the App on the mobile handset then do so by entering the Username and Password and clicking on 'Login'. Note that an internet connection is required.
2. The App will take you immediately to the Read Test screen. If this is not the case, then click 'Menu' in the top left-hand corner of the App and select the 'Read Test' menu item.
3. Select a location from the drop-down menu and then press 'done' if using an iOS device. Android devices will move on to the next step automatically.
4. Click the read test button in the center of the page.
5. Scan the QR code on the test strip label by aligning the red line with the code for iOS devices and if an Android device is being used, use the box guide to align the QR code. If you are having trouble scanning the QR code, please move your phone closer to the code and also tap the screen to focus the camera.
6. A red outline of the test should now appear on the screen. The App reader works best when the test has been placed on a white background.
7. Read the test by aligning the test strip with the red outline and holding it there until the blue bar has loaded fully. You may need to move your phone closer or further away from the test device or change the angle you are pointing the phone to achieve this. When you are aligning the test device with the red outline the app will signify good alignment by changing the red outline to yellow and green. Try to keep your phone in this position until the blue bar loads fully. If the image on the screen of the test is not in focus, tap the screen to focus the camera.



8. Your result will appear on the screen. Comments can be added at this point by typing into the notes box. Select 'done' if using an iOS device to continue using the App, click off the notes box to continue using the App if it is an Android device.
9. You can now share this result with a colleague/ duty holder by clicking 'Share' and choosing the method of communication you prefer - SMS or Email. You may use your normal phone contacts with either of these methods.

## How to Export Results on Hydrosense Pro Portal?

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All results are uploaded and securely stored on the Hydrosense Pro Portal. You can access the Hydrosense Pro Portal at [HydrosensePro.com](https://HydrosensePro.com) and export these results in a CSV file.

1. To export your results please go to [HydrosensePro.com](https://HydrosensePro.com) and login to the Hydrosense Pro Portal.
2. Click on the 'Results' tab in the toolbar which runs along the top of the Dashboard page.
3. Click 'Download CSV'.

## How to Schedule Biocide Tests, Hot and Cold-Water Tests and Hydrosense Tests?

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Warning: Please create locations before scheduling any tests.

1. Login to the Hydrosense Pro Portal, go to the Dashboard and then click the Schedules tab.
2. From the Schedules page, please click Add Schedule.
3. Fill in the required Fields and submit.

## How to View Test Certificates on Hydrosense Pro Portal?

All results have PDF test certificates detailing all the metadata relating to test read with the App.

1. To view the certificates relating to your results please go to HydrosensePro.com and login to the Hydrosense Pro Portal.
2. Click on the 'Results' tab in the toolbar which run along the top of the Dashboard page.
3. Click on the arrow next to the result for which you wish to view the certificate.
4. From the View Results page, click 'Download test result certificate'.
5. The certificate will be displayed as a PDF and can now be printed or filed.

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### Legionella Sg1 Test Record

Interpretation: **POSITIVE (6)**

Location:

Date: 27th May 2019

Time: 11:34 a.m.

User:

Company: AlbagaiaLtd

Batch Number: ['35838']

Image:



The above information is an extract from the Hydrosense Pro Database for obtained on 27th May 2019 - 11:50 a.m.

Your privacy is extremely important to us and we are committed to protecting and respecting your privacy. All information recorded by Hydrosense Pro is stored in a secure database. For more information please see Hydrosense [Terms Of Service](#).



## Instructions for Organisations with Multiple Staff or Customers



### How to Create an Organisation Super-User and Sub-User Account

A superuser account is an admin account which has full App and Portal access. A super user can schedule tests for sub-users, helping them to manage water systems over various teams, customers or locations. Sub users, which have restricted admin permissions, can be created from the main admin account.

### How to Create a Super-User Account?

1. To create a super-user account, go to Hydrosensepro.com and click create an account. Fill in all relevant fields. Please make sure that the 'Managers' email address field is filled in with the email address of the proposed super-user.
2. Once you have filled in all of the necessary fields and submitted your information, an authentication email will be sent to your email. Before you can login you will need to follow the link in this email. It is possible the email may appear in your junk/spam folder.
3. Please enter your email address and submit.
4. Another email, prompting you to set your password will be sent to your email. Before you can login you will need to follow the link in this email. The email may appear in your junk folder.
5. Create a password and submit.
6. You have now created a super-user account and password which you can use to login on the Hydrosense Pro App, which you can download from the Apple Store or Google Play, and the Hydrosense Pro Portal.



### How to Create a Sub-user Account?

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1. Login to the Hydrosense Pro portal as a super-user, go to the Dashboard and then to Manage Organisation.
2. From the Manage Organisation page click on the Users button.
3. Click the Create organisation user button and fill in the required fields.
4. An authentication email will be sent to the users' email address. The email may appear in their junk folder.
5. Once they have authenticated their email, another email will be sent to set up a new password. The email may appear in their junk folder.

### How to Create a Sub-Organisation

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1. Login to the Hydrosense Pro portal as a super-user, go to the Dashboard and then to Manage Organisation.
2. From the Manage Organisation page click on the 'Sub-Organisations' button.
3. Click the 'Add sub organisation' button and fill in the required fields.
4. An authentication email will be sent to the users' email address. The email may appear in their junk folder.
5. Once they have authenticated their email, another email will be sent to set up a new password. The email may appear in their junk folder.
6. The created user will be a super-user for the sub-organisation and should create subordinate users in the same way as in 'How to Create a Sub-user Account?' above.

### How to Create a Location?

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1. Login to the Hydrosense Pro Portal, go to the Dashboard and then click the 'Manage Organisation' tab.
2. Click the 'Locations' button.
3. Click the 'Add location' button.
4. Fill in the required field and submit.
5. This location will now be available to all sub-users and to you for the creation of scheduled tests.

### How to Schedule Biocide Tests, Hot and Cold-Water Tests and Hydrosense Tests?

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**Note: Please create locations before scheduling any tests.**

1. Login to the Hydrosense Pro Portal and then click Manage Organisation in the top menu bar.
2. Click the 'Schedules' button.
3. From the Schedules page, please click the 'Add schedule' button
4. Fill in the required Fields and submit.
5. Scheduled tests can be viewed from the App in the Scheduled Tests menu Item or the 'Scheduled' link in the top right-hand corner of the 'Read Test' page.

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Image:



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For more support please email us at [support@hydrosense.com](mailto:support@hydrosense.com) or [info@albagaia.com](mailto:info@albagaia.com)

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